

Our environment plan

Our new, overarching environment plan was approved by the Board in 2020. This will be delivered through our country operations and is built around three core pillars: Sustainable Solutions, Sustainable Operations and Sustainable Workplace, with eight workstreams to provide specialist support and share best practice.

Sustainable solutions

Workstreams

Hardware

Ensuring hardware products are designed for sustainability.

Consumables

Ensuring paper products are only sourced from sustainable suppliers.

Chemicals

Moving to non-tox services, including finding an alternative to sulfuryl fluoride, a GHG used in fumigation services.

Sustainable operations

Workstreams

Colleague Mobility

Reducing our carbon emissions from vehicles.

Waste

Measuring and reducing our waste to zero landfill and incineration.

Supply Chain

Working with suppliers to minimise their own climate-related impacts and those of our products.

Sustainable workplace

Workstreams

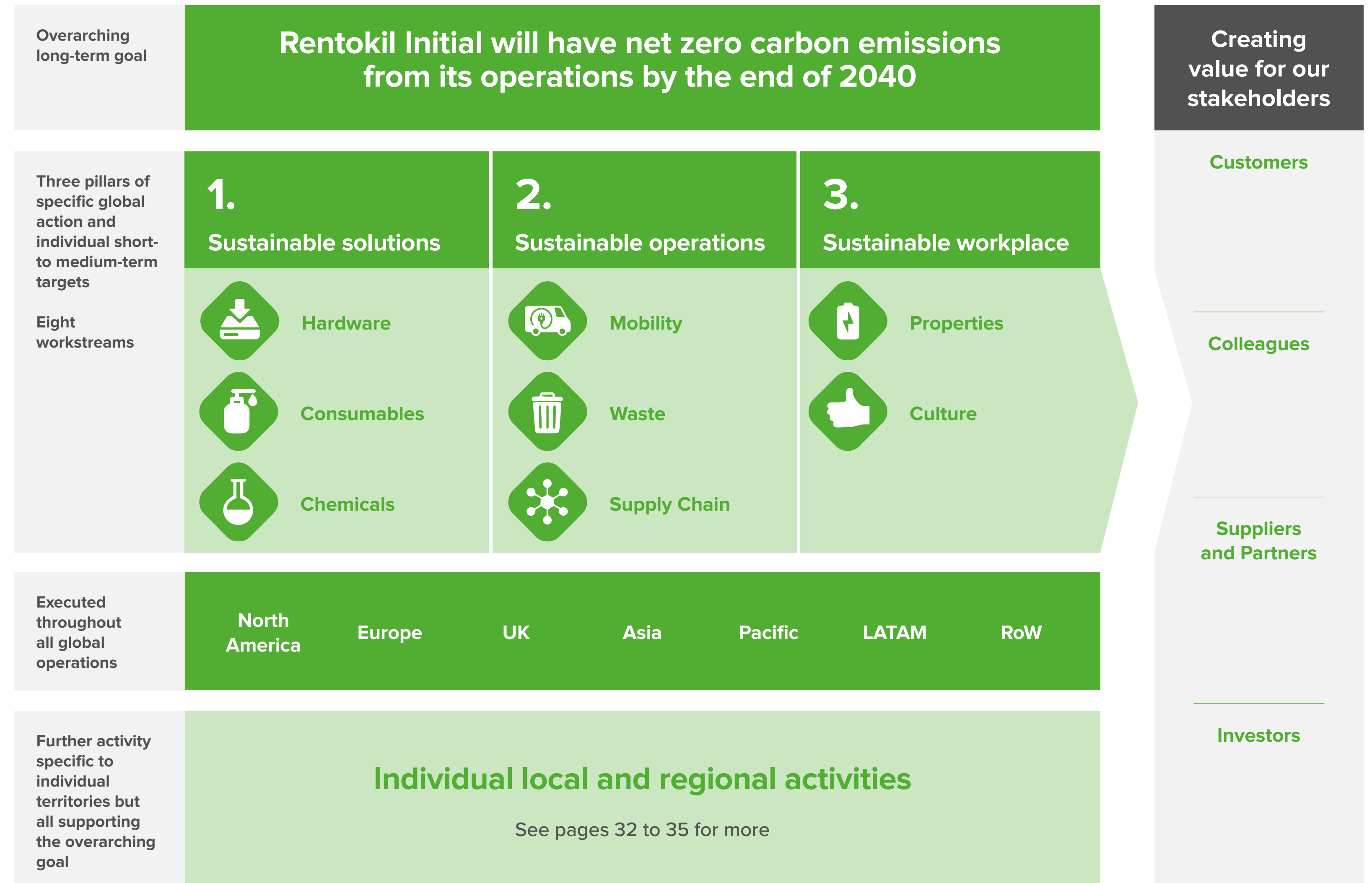
Properties

Moving to sustainable energy tariffs and property efficiency.

Culture

Taking our people on the journey and delivering day-to-day behaviour change.

Summary of our environment plan



Examples of activities in our workstreams



Hardware

1. Leading our industries with the most environmentally friendly range of products and services, supporting our customers' own environmental ambitions
2. 'Cradle to grave' analysis of all new products
3. Introducing new products made from recycled materials



Consumables

4. Ensuring that paper products have come from sustainable sources
5. Changing the types of chemicals we use for fumigation to more environmentally friendly alternatives



Chemicals

6. Reducing and eventually removing the use of pesticides and insecticides



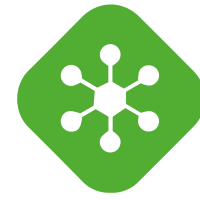
Waste

7. Reducing to zero the waste we send to landfill or incineration
8. Reducing packaging: Move to 100% reusable or recyclable
9. Reducing our use of plastic, for example reducing the thickness of our FHU bags
10. Reducing the levels of waste batteries – examine options for reuse, recharge
11. Increasing product refurbishment and reuse



Mobility

12. Transitioning to a low emission (EV) fleet
13. Reducing mileage – utilising route planning tools and building customer density
14. Examining how the use of digital tools can reduce our vehicle mileage / emissions



Supply Chain

15. Ensuring our product formulations use palm oil extracts that are only from sustainable sources, eventually removing all use of palm oil
16. Working with suppliers to ensure that they have sustainability plans and minimising the environmental impact of our products



Properties

17. Introducing green energy tariffs for our owned buildings
18. Prioritising property energy efficiency savings opportunities, e.g. installing LED lighting



Culture

19. Reducing the use of flights and business travel
20. Ensuring our colleagues are involved, informed and given the opportunity to put forward their own ideas

